



Call Studio

One to One (Number Translation)

Never miss a call

As more and more business communication is performed over the telephone, it is increasingly imperative that all telephone calls are answered; or at the very least promptly returned. This can pose a problem to individuals who are regularly out of the office. One to One number translation is the ideal tool to ensure that you can be contacted wherever you happen to be and at whatever time; on the same number as if you were sat at your desk. This simple call handling system allows for all inbound calls to be directed to the most suitable telephone number or recipient whilst also providing live call statistics and remote access using the intuitive control panel.

What is One to One (Number Translation)?

One to One number translation is a cost effective and time efficient call handling system. With instant online access, it acts as a flexible personal switchboard- ensuring that every call is routed appropriately. Not only does One to One number translation direct calls, but also offers instant live call statistics and the option to record important calls on demand through the online control panel. With two voicemail options: one for out of office hours and one for use during the day, along with Mid Call transfer, One to One users are presented with a high level of control over calls and able to seamlessly re-direct callers whilst in or out of the office. This versatile tool is particularly useful for professionals who often find themselves out of the office: ensuring that they don't miss any essential calls without restricting them to sitting waiting by the phone. Similarly, remote workers such as Engineers benefit from not only the ability to receive calls wherever they happen to be, but also the option to control their voicemail, email delivery and office hours remotely through the online control panel. If your business is dependent upon effective handling of telephone calls then One to One improves not only your efficiency in handling communication but also provides a professional and customer-focussed first impression to callers.

Features

- Call Recording on Demand
- Real-time statistics and Call Reports
- CLI Presentation
- Voicemail to Email
- Missed Call Alert
- Introduction, Comfort and Whisper messages

faces not numbers



The Benefits

- Access remotely 24 hours a day as required
- Set-up quickly and easily
- Ensure that all important calls are answered
- Handle call forwarding, voicemail and call recording from one location
- Give a professional first impression to callers
- Receive full back up from our expert technical support team